

Anhui Sunerise Energy CO., Ltd

The Quality Guarantee for Photovoltaic Modules

Anhui Sunerise Energy CO.,Ltd grants the user a limited quality guarantee as described below. The guarantee only applies for the following products:

JC550-144M-B8-H

1. The products quality guarantee-12 years warranty, replacement or return:

Anhui Sunerise Energy CO.,Ltd (Sunerise in the following) guarantees PV modules(including the modules connected by DC cables on site), there are no defects in the materials and production crafts in the condition of normal application, installation, using and service. Within 12 years from the delivery date of Sunerise(from invoice or contract date), Sunerise will repair, replace or refund the corresponding price according to the condition if the PV modules have defects under normal using. The repairing, replacement or refund the corresponding price are exclusive remedy, and that can't be done exceed 12 years warranty period. The provisions of this article do not guarantee the specific output power of PV modules, which shall apply to the Clause 2 below.

2. Peak power guarantee

2.1) 12 years

Sunerise provides linear power output warranty, which are minimum 97.5% power output at year one and minimum 90% power output at year 12.

Within 12 years from the delivery date of Sunerise, if the displayed output power of any PV module is lower than 90% of the peak value under standard test environment at the time of delivery, and Sunerise confirms that such power loss is caused by defects in the materials and production crafts, Sunerise will compensate for the power loss, either provide additional PV modules to compensate, repair, or replace the defective PV modules, or refund the corresponding price to the buyer, but with a 10% annual depreciation charge



deducted, Sunerise has the right to choose one of the methods. 2.2) 25 years

Sunerise warranties minimum 83% power output at year 25.

Within 25 years from the delivery date of Sunerise, if the displayed output power of any PV module is lower than 83% of the peak value under standard test environment at the time of delivery, and Sunerise confirms that such power loss is caused by defects in the materials and production crafts, Sunerise will compensate for the power loss, either provide additional PV modules to compensate, repair, or replace the defective PV modules, or refund the corresponding price to the buyer, but with a 4% annual depreciation charge deducted, Sunerise has the right to choose one of the methods.

3. Exclusion and limitation of warranty liability

- 3.1) Sunerise shouldn't take the warranty liability under the following conditions:
- -Misuse, abuse, neglect or accident;
- Incorrect installation and application;
- -Do not comply with Sunerise product installation or maintenance guidelines;
- -Maintenance or modification by the persons without technical or qualification certification;
- -Power-off, lightning, flood, fire, accidental broken or other events beyond the control of Sunerise.
- -Any action of moving or reinstalling modules.
- 3.2) If serial number of the PV module is changed, deleted or illegible, then the buyer's claim for compensation will not be accepted by Sunerise. All the products statements of Sunerise(Including but not limited to Sunerise's promotional materials), the purpose is only to explain the performance, features and other aspects of the product, and doesn't constitute a legal binding force on Sunerise.
- 3.3) As the defects or risks of the PV modules cannot be anticipated by Sunerise within the legal and technical level of Sunerise at the time of



manufacturing the PV modules, the defects or risks of the PV modules will not be covered by this guarantee.

3.4) If Sunerise agrees to the Buyer's claim, Sunerise will only indemnify the Buyer for the direct loss, but not for the Buyer's indirect loss (including but not limited to the Buyer's expected income, profit, reputation loss, etc.).

4. Others

- 4. 1 If Sunerise provide additional PV modules to fullfill its warranty obligations after the delivery of the PV modules under this guarantee, the provision of these additional PV modules won't cause new warranty liabilities or extend the scope of the scope of the original warranty liability.
- 4.2 If Sunerise takes replacement guarantee measures, the ownership of the replaced modules shall belong to Sunerise.
- 4.3 If the model of the module in question has been discontinued when the Buyer makes a quality assurance request, Sunerise shall have the right offer another module (the model'size, color and shape may be different from the original ones) to the Buyer.
- 4.4 Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.
- 4.5 manufacturer contact details for warranty claims: Anhui Sunerise Energy CO.. Ltd, building NO 1, Liandong U valley, Shenzhen Road, Taohua Industrial Area, Hefei, Anhui, China Tel 86-55163817818 Fax 86-55163817818.
- 4.6 Australian Importer Contact Details for warranty claims: FL and Associates 1 Bridge Street LIDCOMBE NSW 2141 Australia Tel 61296432838 Email louisliu@liandassociates.com.au

WARRANTY DECLARATION BY: ANHUI SUNERISE ENERGY CO., LTD



TEL: 0551-63817818 FAX: 0551-63817818

ADD: BUILDING NO.1,LIANDONG U VALLEY,SHENZHEN ROAD,TAOHUA INDUSTRIAL AREA,HEFEI,ANHUI,CHINA